DETROIT Techtober 2023 Agenda – WEDNESDAY, October 4th



8:00 AM – 9:00 AM 9:00 AM – 10:00 AM Educational Session 1 Advanced Contact Center Functionality. Chat bots, SMS, co-browse, and video chat! [Talkative] **Movice Call Recording - End of Support: Oaisys Call Recording Replacement - Enterprise Option [Nill & ASC] **Obersecurity Partner Session #1 [GTS] **MOVE for SMB / Prospects and Legacy System Migration Candidates [Mitel] **POTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **DOTS Replacement Options and eFax Solutions [Ooma & Telnet] **Mitel Vertical Solutions Session — Hospitality [Mitel] **Mitel Vertical Solutions Session — Hospit	Time Period	Description	Classroom
* Advanced Contact Center Functionality. Chat bots, SMS, co-browse, and video chat! [Talatatve] * MiVoice Call Recording - End of Support: Oaisys Call Recording Replacement - Enterprise Option [MiR & ASC] * Cybersecurity Partner! Session #1 [GTS] * MVB for SMB / Prospects and Legacy System Migration Candidates [Mittel] * POTS Replacement Options and eFax Solutions [Ooma & Telnet] **10:30 AM – 11:30 AM** **Networking & Visit with Exhibitors* **10:30 AM – 11:30 AM** **10:30 AM – 11:30 AM** **Networking & Visit with Exhibitors* **10:30 AM – 11:30 AM** **10:30 AM – 11:30 AM** **Networking & Visit with Exhibitors* **11:30 AM – 11:45 AM** **Networking & Visit with Exhibitors* **11:30 AM – 11:45 AM** **Networking & Visit with Exhibitors* **11:30 AM – 11:45 AM** **Networking & Visit with Exhibitors* **11:45 AM – 12:45 PM** **Networking & Visit with Exhibitors* **11:40 AM – 11:45 AM** **Networking & Visit with Exhibitors* **11:40 PM – 2:00 PM** **Networking & Visit with Exhibitors* **11:40 PM – 2:00 PM** **Networking & Visit with Exhibitors* **2:40 PM – 2:30 PM** **Networking & Visit with Exhibitors* **2:40 PM – 2:30 PM** **Networking & Visit with Exhibitors* **2:40 PM – 2:30 PM** **Networking & Visit with Exhibitors* **Policy Product Consultant User Group (Private) [Mittel] Salon C Salon D Salon C Salon B Salon B Salon C Salon	8:00 AM – 9:00 AM	Registration & Welcome	
10:30 AM – 11:30 AM Educational Session 2 * BSB Elevate: Cloud / Hosted UCaaS with local BSB support [BSB & Intermedia] ** Mittel Vertical Solutions Session – Healthcare [Mittel] ** Mittel Vertical Solutions Session – State, Local and Education [Mittel] ** Salon D ** Salon	9:00 AM – 10:00 AM	 Advanced Contact Center Functionality. Chat bots, SMS, co-browse, and video chat! [Talkative] MiVoice Call Recording - End of Support: Oaisys Call Recording Replacement - Enterprise Option [MIR & ASC] Cybersecurity Partner Session #1 [GTS] MVB for SMB / Prospects and Legacy System Migration Candidates [Mitel] 	Salon C Ballroom C Salon B
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