Time Period	Description	Classroom
8:00 AM – 9:00 AM	Registration & Welcome	
9:00 AM – 10:00 AM	Educational Session 1 • Advanced Contact Center Functionality. Chat bots, SMS, co-browse, and video chat! [Talkative] • MiVoice Call Recording - End of Support: Oaisys Call Recording Replacement - Enterprise Option [MIR & ASC] • Cybersecurity Partner Session #1 [GTS] • MVB for SMB / Prospects and Legacy System Migration Candidates [Mitel] • POTS Replacement Options and eFax Solutions [Ooma & Telnet]	Salon F Salon C Ballroom C Salon B Salon D
10:00 AM – 10:30 AM	Networking & Visit with Exhibitors	
10:30 AM – 11:30 AM	Educational Session 2 • BSB Elevate: Cloud / Hosted UCaaS with local BSB support [BSB & Intermedia] • Mitel Vertical Solutions Session – Finance [Mitel] • Mitel Vertical Solutions Session – Healthcare [Mitel] • Mitel Vertical Solutions Session – Hospitality [Mitel] • Mitel Vertical Solutions Session – State, Local and Education [Mitel]	Ballroom C Salon B Salon C Salon D Salon F
11:30 AM – 11:45 AM	Networking & Visit with Exhibitors	
11:45 AM – 12:45 PM	LUNCH & Mitel's- Commitment to Unified Communications/ Road Map [Mitel]	Ballroom A/B/C
12:45 PM – 1:00 PM	Networking & Visit with Exhibitors	
1:00 PM - 2:00 PM	Educational Session 3 • BSB Elevate: AI and other enhancements (for UCaaS clients) [BSB & Intermedia] • Mitel Product Consultant User Group (Private) [Mitel] • Mitel Revolution: Mass notification use cases that go well beyond E911 [Mitel] • Tips & Tricks for MiVoice Business System Admins (including demonstration of Mitel's new Admin Portal) [BSB & Mitel]	Salon D Salon C Salon F Ballroom C
2:00 PM – 2:30 PM	Networking & Visit with Exhibitors	
2:30 PM – 3:30 PM	Educational Session 4 • Finance Solution Partner [Mitel] • Healthcare Solution Partner [Mitel] • Hospitality Solution Partner [Mitel] • Mitel's CloudLink: your API connection to Mitel Assistant & So Much More [Mitel] • MiVoice Call Recording - End of Support: Oaisys Call Recording Replacement - SMB / MiVoice Office System Option [Tollring]	Salon D Salon C Salon B Ballroom C Salon F
3:30 PM – 4:00 PM	Networking & Visit with Exhibitors	
4:00 PM – 5:00 PM	Educational Session 5 • Advanced Software Assurance & the Power of Mitel Performance Analytics [Martello & Mitel] • Are you RAY BAUM, Kari's Law, and E911 Compliant? [RedSky] • Cybersecurity Partner Session #2 [SensCy] • Ways to Phone-Enable Microsoft Teams [Mitel]	Salon D Salon C Salon F Ballroom C
5:00 PM	Cocktails & Conversations	

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